



## NetSupport Notify 2.0



NetSupport Notify is a specially developed solution allowing instant and reliable delivery of notifications and alerts across a LAN or WAN to both Windows and Mac desktops.

The philosophy of NetSupport Notify is to provide a simple and effective solution to allow administrators within an organisation to reliably deliver key notifications to staff and pupils across an enterprise without concern for network topology and to provide accurate records of message delivery and acknowledgement.

Unlike typical LAN-based messaging solutions, NetSupport Notify provides a dedicated notification gateway(s) that allows seamless message delivery across multiple network segments or dispersed sites without the need for network modifications or switch configuration. A true mass notification system.

NetSupport Notify can be installed and operational in a matter of minutes and evaluated within your site via our free 30 day trial download.

Simple to use, fast and reliable, NetSupport Notify is the perfect choice for low-cost messaging and alerting across a LAN or WAN. Easy to implement and utilise, alerts carrying varying priorities and audibility can be delivered in seconds across the enterprise.

### FEATURES:

- Support for Windows inc. Vista and Mac**
- Prioritise messages and alerts**
- Include Audible alerts**
- Support for clickable URLs in alerts**
- Deliver alerts to all or selected depts**
- Schedule Alerts in advance**
- Works across multiple Networks**
- No need for Network changes**
- Central Reporting and Tracking**
- Easy to install with MSI installer**
- Available in a range of localised languages**
- Restrict access with security codes**
- Integrate within existing systems**
- Support for Terminal Server**
- Manage Config via Active Directory**
- Fully Customisable Alert Dialogues**



## Notification Server

NetSupport Notify is based around its unique Notification Server technology. Installed on any Windows 2000, 2003, XP or Vista desktop or Windows 2000 / 2003 / 2008 Server, the Notification Server manages connections to all desktop agents and ensures immediate delivery of all alerts. NetSupport Notify also includes redundancy, allowing multiple Notification Servers to be implemented and ensuring if that one is unavailable at any time, agent connections will automatically switch to the next available server. You can use as many notification servers as you want and they are included for free in the standard licence cost.

The Notification Server also controls all agent and console connections and authenticates these against unique user defined accounts and security keys, ensuring the system is only used by authorised staff. Use of NetSupport Notify can also be controlled via Active Directory policies.

## Education

NetSupport Notify is from the developers of NetSupport School, the award winning classroom management software product and recipient of the Tech & Learning "2008 Award of Excellence", the 2008 BESSIE award winner and District Administrator Magazine's "Top 100" winner for 2008.

The need to deliver reliable and effective messaging to students across a campus has never been more essential as part of the day-to-day management of a school infrastructure. With students potentially utilising a mixture of hardware and technology including desktops, laptops and Mac systems, the ability to simply and quickly deliver messages direct to their devices provides a number of benefits to the faculty.

NetSupport Notify allows an administrator to deliver within seconds a clear and concise message and instruction to all connected computers or specific departments across a campus. Each message can carry a priority level and a request for acknowledgment. The delivered message automatically takes screen focus on recipient computers and can be accompanied by an audible alert.

In addition, all delivered messages are recorded centrally, registering both the time the message was delivered and acknowledged by the user.

In seconds you can view all delivered messages, filter those of interest, review a full list of recipients and, if needed, export a summary for future analysis. Alerts can be fully branded to include the logo and colours of your school or college to ensure immediate recognition by staff and students. Routine Alerts can also be pre-scheduled for a fixed time and date in the future or be applied on a recurring basis. These are ideal for campus-wide events such as fire drills or routine IT system downtime.

NetSupport Notify is also increasingly used as an outbound classroom notification tool, allowing a teacher to send an immediate notification directly to their tech support team, the front office or senior staff requesting assistance in the classroom. This provides a much quicker and more effective approach than sending students out of the class to locate staff.

NetSupport Notify provides an extra level of security within an education establishment or campus for both critical security alerts as well as routine student communication. It does not rely on any external services, does not have any ongoing delivery costs, and perhaps most importantly, does not require regular management of contacts.



## Corporate

Corporate communication increasingly relies on the ability to deliver notifications via e-mail or existing telephony facilities when communicating with staff within an office building. NetSupport Notify provides a low-cost, high-speed notification system allowing messages and alerts to be delivered instantly to all computer users while removing the potential delays experienced with emails entering an already busy In-Box.

For some organisations, NetSupport Notify also provides a welcome backup for existing technology failures, such as e-mail, and an effective tool for delivering staff alerts and guidance, such as "the mail server will be off at 5pm" or "we are experiencing difficulties with our file server".

NetSupport Notify guarantees user attention by delivering an audible alert with each message received and taking foreground position on a user's desktop. With its notification gateway component, a single message can be delivered to staff across many sites or locations in a single action, again with full delivery/receipt logging and reporting.

Consider a network-related crisis. It could be an e-mail server going offline or a virus spreading on your network. Remember how many warnings you might have to send over e-mail or by visiting users before you can begin to mitigate the situation. With NetSupport Notify it is simple. Just broadcast a message to all, check to see they have been acknowledged and then concentrate on the job in hand.

Ever wished you had a network PA (Public Address) system? Site administrators and security personnel can use NetSupport Notify to send emergency alerts and notifications to users efficiently. Emergency evacuations, security concerns and fire drills are just some of the scenarios where a notification system can be an essential addition to your network tools. Remember you can even pre-schedule alerts to occur on a daily, weekly or monthly basis at any given time.

As a corporate tool, NetSupport Notify can be customised to reflect your corporate identity, ensuring all alerts received are instantly recognised by staff. Alerts can be delivered carrying 5 different status levels ranging from System Alerts through to Emergency Notifications.

