



## One of the Nation's Top Pediatric Hospitals Treats Viruses and Spam with Advanced Remedy

MIAMI CHILDREN'S HOSPITAL INCREASES EFFICIENCY OF DOCTORS AND STAFF WITH COMPREHENSIVE CONTENT SECURITY

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**Charles Stewart**  
Network Systems Administrator  
Miami Children's Hospital

Miami Children's Hospital (MCH) needed quick help fighting off growing amounts of spam and preventing known and even unknown viruses from entering their life-saving facilities. As the only Florida pediatric facility listed in U.S. News and World Report's "America's Best Hospitals" list, MCH needs to minimize the time its more than 600 physicians and 2,400 employees spend dealing with hassles caused by never-ending spam and viruses.

Facing a unique challenge, Charles Stewart, network systems administrator at Miami Children's Hospital in Miami, FL, needed to block huge amounts of spam, but still allow medically relevant emails that frequently contained words that usually label an email message as spam. Experiencing a particularly high volume of spam, intertwined with true, important messages, he searched for an advanced solution that consistently differentiated the two.

### **eSafe - Just What IT Ordered**

Since installing the gateway-based eSafe content security solution, MCH blocks between 3,000 to 4,000 spam messages every day, nearly double the amount of spam caught prior to implementation. "With Aladdin eSafe we're able to block at least 85 percent of spam," Stewart said.

"Blocking the vast majority of spam is usually difficult in a medical environment because we can't block certain words usually associated with spam, but we're getting great results with eSafe and its advanced filters. I went through numerous other products that completely lacked the durability needed for our facility. We wanted something that was stable, and that's what we got. We can really see a difference."

Four MCH locations in South Florida are protected with two eSafe installations. Chosen initially for its strong anti-spam capabilities, Stewart said the proactive anti-virus protection was a welcomed accompaniment. "The unique protection against unknown viruses has been an incredible bonus. We haven't been hit by a big virus since using eSafe. We see that thousands upon thousands of emails have been proactively blocked. All the features inside eSafe combine to make an excellent product."

**Benefits:**

- Powerful, consistent anti-spam protection using advanced filters
- Proactive anti-virus solution preventing any major infections
- Comprehensive content security inside a centrally-managed solution

**About Miami Children's Hospital**

Founded in 1950, Miami Children's Hospital is a world leader in pediatric healthcare. With a medical staff of more than 600 physicians and 2,400 employees, the hospital is renowned for excellence in all aspects of pediatric medical care from birth through adolescence. Although the hospital draws children with very specific needs from all over the world, it is also the only licensed specialty hospital exclusively for children in South Florida. For the third consecutive year, Miami Children's Hospital has been ranked in U.S. News and World Report's "America's Best Hospitals" list. For more information, visit the Miami Children's Hospital Web site at [www.mch.com](http://www.mch.com).

**About eSafe**

The Aladdin eSafe solution features high-performance, proactive content inspection that stops threats and increases employee productivity while reducing the load on corporate bandwidth. eSafe received Software Development Magazine's 2004 Productivity Award and was picked as PC Magazine's Editors' Choice in 2002 and as "Best Product of 2002 (Networking Category)." The eSafe product suite includes eSafe Gateway, eSafe Mail, as well as an Advanced Anti-Spam Module and new application filtering technology known as AppliFilter™.



**For more info: [eAladdin.com/eSafe](http://eAladdin.com/eSafe)**

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